



# PARENT BULLETIN

Tel: (905)-294-1886  
Email: [markham.dhs@yrdsb.ca](mailto:markham.dhs@yrdsb.ca)  
Website:  
<http://www.markhamdistrict.hs.yrdsb.ca>

## Week of October 8th to 12th, 2018

### Grade 9 Orientation sessions October 9th to 12th

<b>Monday, October 8th</b>	<ul style="list-style-type: none"><li>Thanksgiving Day—No Classes, School Closed</li></ul>
<b>Tuesday, October 9th</b>	<ul style="list-style-type: none"><li>Jr. Boys Volleyball team hosts Bur Oak SS &amp; Unionville SS: matches begin at 3:30 pm—Mr. Barber</li></ul>
<b>Wednesday, October 10th</b>	<ul style="list-style-type: none"><li>Subject Awards Bravo Breakfast (Period 1) in cafetorium</li><li>Cross Country team out all day to Boyd Conservation Area meet—Ms. Whittaker</li><li>Jr. Boys Volleyball team practice in the gym 3-4:30 pm—Mr. Barber</li><li>Sr. Girls Basketball team to Huron Heights SS, leaving 1:50 pm, game time: 3:30 pm, leaving location 4:45 pm—Ms. Morrison</li><li>Robotics team practice in the cafetorium and Room 155—5-7 pm—Mr. Nieh</li></ul>
<b>Thursday, October 11th</b>	<ul style="list-style-type: none"><li>Gr. 9 Music Retreat to Jackson's Point, leaving 7 am, leaving location 1:30 pm the next dayMr. Simmons</li><li>Boys and Girls Rugby teams to Fletcher's Field, leaving 8 am, leaving location 3:30 pm—Mr. Sewell</li><li>SHSM to MSH P.A.R.T.Y. Program, leaving 8:15 am, leaving location 3:00 pm—Mr. Weinstein</li><li>Sr. Boys Soccer team to Milliken Mills HS, leaving 2:15 pm, game time: 3:15 pm, leaving location 4:30 pm—Mr. Sugden</li><li>Jr. Girls Basketball team hosts Milliken Mills HS, game time: 4 pm—Mr. Zhang</li><li>Jr. Boys Soccer team to Milliken Mills HS, leaving 3:30 pm, game time: 4:30 pm, leaving location 5:55 pm—Ms. Liu, Mr. Kelso</li><li>Jr. Boys Volleyball team practice in the gym 4-5 pm—Mr. Barber</li><li>Sr. Boys Volleyball team to Stouffville DSS, leaving 3:30 pm, matches vs. BCSS &amp; SDSS begin at 4:15 pm, leaving location 6 pm—Mr. Sareen</li></ul>
<b>Friday, October 12th</b>	<ul style="list-style-type: none"><li>Special Education group to AANIA CC for swimming, leaving 9:45 am, leaving location 1 pm —Mrs. Green</li></ul>

## Week of October 15th to October 19th, 2018

<b>Monday, October 15th</b>	<ul style="list-style-type: none"><li>Tennis to Mayfair Club, leaving 7:30am, leaving location 2:30pm - Ms. Kerhoulas</li><li>Jr. Boys Soccer team hosts Tommy Douglas SS, game begins at 3:15 pm—Ms. Liu, Mr. Kelso</li><li>Sr. Boys Soccer team hosts Bur Oak SS, game begins at 4:30 pm—Mr. Sudgen</li><li>Sr. Girls Basketball team to Richmond Green SS, leaving 2:30 pm, game time: 4 pm, leaving location 5:15 pm—Ms. Morrison</li><li>Jr. Girls Basketball team to Bill Hogarth SS, leaving 3:10 pm, game time: 4 pm, leaving location 5:15 pm—Mr. Zhang</li><li>School Council Meeting in Library at 7:00 pm. All Parents are welcome!</li></ul>
<b>Tuesday, October 16th</b>	<ul style="list-style-type: none"><li>College &amp; University Liaison Day—See page 2 of this bulletin for further details</li><li>Jr. Boys Volleyball team practice in the gym—3-4:30 pm—Mr. Barber</li><li>Music Guest Composer in afternoon and evening</li></ul>
<b>Wednesday, October 17th</b>	<ul style="list-style-type: none"><li>IEP distribution to parents</li><li>Wilderness/Wellness Club to Cooperwood Trail, leaving 9:30 am, leaving location 2:00 pm</li><li>Jr. Boys Volleyball team practice in the gym—3-4:45 pm—Mr. Barber</li><li>Jr. Boys Soccer team hosts Sacred Heart CHS, game time: 3:15 pm—Ms. Liu, Mr. Kelso</li><li>Sr. Boys Soccer Team hosts P.E. Trudeau SS, game time: 4:30 pm—Mr. Sudgen</li><li>Sr. Girls Basketball team to Unionville HS, leaving 2:20 pm, game time: 3:30 pm, leaving location 6 pm—Ms. Morrison</li><li>Jr. Girls Basketball team to Unionville HS, leaving 2:20 pm, game time: 4:45 pm, leaving location 6:00 pm—Mr. Zhang</li><li>Robotics team practice in the cafetorium and Room 155—5-7 pm—Mr. Nieh</li></ul>
<b>Thursday, October 18th</b>	<ul style="list-style-type: none"><li>Interim Report cards distributed in homeroom. Any student with a study hall or lunch first period can pick up their Interim Report Card in the main office.</li><li>SHSM Standard First Aid/CPR Training (Day 1) in the library all day—Mr. Weinstein</li><li>All Girls Basketball to Niagara for tournament, returning tomorrow—Mr. Zhang, Ms. Morrison</li><li>Rugby to Fletcher Field, leaving 7:30 am, leaving location 4:30 pm—Mr. Sewell</li><li>Swim Team to PAM AM, leaving 8am for all day tournament - Mr. Ferrante</li><li>Jr. Boys Volleyball team to Bill Crothers SS, leaving 2:30 pm, matches vs. PETHS &amp; MCI begin at 3:30 pm, leaving location 5:30 pm—Mr. Barber</li><li>Sr. Boys Volleyball to Unionville HS, leaving 2:30 pm: matches vs. UHS and BOSS begin at 3:30 pm, leaving location 5:30 pm—Mr. Sareen</li><li>Music to Markham Stouffville Hospital Benefit Concert (evening)</li></ul>
<b>Friday, October 19th</b>	<ul style="list-style-type: none"><li>SAC Oktoberfest &amp; Club Day Event</li><li>SHSM Standard First Aid/CPR Training (Day 2) in the library all day—Mr. Weinstein</li><li>Robotics team to competition at Victoria Park CI, leaving 7 am, leaving location 4:30 pm—Mr. Nieh</li><li>Special Education group to AANIA CC for swimming, leaving 9:45 am, leaving location 1:00 pm</li><li>Latin to ROM, leaving 3pm, leaving location 8:45pm (stop off for dinner) - Mr. McLaren</li><li>Wilderness/Wellness Club to Tree Top Trekking leaving 9:30 am, leaving location 2:00 pm</li></ul>
<b>Saturday, October 20th</b>	<ul style="list-style-type: none"><li>SAC leadership Retreat in Drama Room and Library</li></ul>



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## *Messages from Guidance*

Attention all guardians/parents of grade 11 & 12 students, you will find the Fall Open House schedules for both Universities and Colleges on our website <http://www.yrdsb.ca/schools/markhamdistrict.hs/NewsEvents/Pages/Newsletters.aspx>

### *MDHS University & College Liaison Day 2018 - Presentations & Fair*

On Tuesday, October 16th, all grade 12 students will be participating in an in-school event, beginning after period 1. Representatives from over 40 universities and colleges will be delivering presentations (periods 2-4) and then be available in the cafetorium for the Fair (period 5) with research materials and representatives to answer questions. Students are asked to bring their lunch on this busy day. Parents are invited to join students for the Fair portion of the day from 1:45 to 3 pm.

### *Take Our Kids to Work for Grade 9 Students*

**Take Our Kids to Work** is a national initiative sponsored by the Learning Partnership, a non-profit organization of business people, educators and community leaders. The Learning Partnership is committed to creating challenging learning and career opportunities for young people and to showing them just how important skills, training and education are to their success.

On **Wednesday, November 14, 2018**, your grade 9 son/daughter is encouraged to work with you or someone you designate for the day. Here is how you can help:

- Talk to your employer and request permission to bring your son/daughter to work with you on **Wednesday, November 14, 2018**.
- Return the signed consent form to your son/daughter's homeroom teacher on or before **Tuesday, October 23, 2018**.
- The form entitled "**We Need Your Consent**" is located on the last page of your parent guide.
- Invite your grade 9 son/daughter to work for the day. Explain that you would like him/her to see where you work, the people with whom you work and the different types of jobs at your workplace.
- If it is not appropriate for you to take your son/daughter to work, **please ask a friend, relative or neighbour if they can host your child for the day at their work**. Perhaps, you know someone working in a field of interest to your child. Conversely, if your child has a friend in grade 9 who is unable to go to a parent's place of work, please offer to have this student attend your place of work along with your child.

### *Post-Secondary Info Night for MDHS Parents on Thursday, October 25 at 6:30 pm!!*

Guidance will be presenting a general information session for parents interested in learning more about application and admissions to university and/or college in Ontario. Discussion topics include: researching programs, applying to and accepting offers of admission, along with course & mark prerequisites, scholarship opportunities and entering highly competitive programs. All parents are welcome!

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### *Dual Credit Announcement*

1. Students who are in a DUAL CREDIT COURSE have received another email regarding getting accommodations if they have an IEP. Please see your GAPPS account if you have any questions.
2. **Attendance is really important.** Please do your best to attend every class as much as possible.
3. We are hoping that all students complete the course successfully. If you wish to drop the course now, you need to have a conversation/email with the college coordinator of the dual credit program before doing so. If you drop the course AFTER the dates indicated, you will have a failing grade on your college transcript (the full-disclosure date for Trillium remains the same as for all other courses in high school)
  - a. Seneca Nov 18<sup>th</sup>
  - b. Centennial Nov 16<sup>th</sup>
  - c. George Brown Oct 29<sup>th</sup>
4. Please contact Step Parent by email if you have ANY concerns or questions.



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## ***Student Registration Verification Sheet and Policy Agreement Checklist and Consent From***

Every student was given a ***Student Registration Verification*** Sheet. This needs to be verified, signed and returned to the office as soon as possible.

If your child suffers from Anaphylaxis and requires an Epi-Pen to be kept in the Main Office please have them come to the Main Office to pick up the required forms.

The blue ***Policy Agreement Checklist and Consent From*** was also give out in homerooms. ***This form is available on our web site under the parent newsletters/bulletin.***

**All these forms should be returned to the main office as soon as possible.**

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## ***Bravo Breakfast***

Markham District High School will be hosting its first annual Awards Breakfast on Wednesday, October 10, 2018. A light breakfast will be served beginning at 7:50 am followed by the awards ceremony which will begin at 8:20 am. We look forward to celebrating the success of our students for the 2017-2018 and meeting with parents and guardians of our awardees.

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## ***Every Student Counts Survey (ESCS)***

In November 2018, York Region District School Board will invite all students to participate in the ***Every Student Counts Survey (ESCS)***. The purpose of this census survey is to better understand YRDSB's diverse student population as well as students' experiences in school and outside of school. Students in Grades 7-12 will be invited to complete the survey online during class time.

The surveys are voluntary and confidential. Information about the surveys and the process is available at [www.yrdsb.ca/escs](http://www.yrdsb.ca/escs). This important initiative will help us work together to create equitable and inclusive school environments.

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## ***Computer Science Club***

Computer Science Club meets every Tuesday in room 155 after school. Students develop their skills in Java and Python and get the opportunity to compete in competitions such as the Canadian Computing Competition run by the University of Waterloo. Students will also get to compete against other York Region schools in the ECOO competition. They are currently competing against other schools in the Ryerson university CanHack competition.

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## ***Message from Family Studies***

The Grade 9s have started an Inquiry Based Research Project on the Foundations of Food which will provide information we will need later this month when we get into Room 125 to do some cooking and sampling. Underlying this approach is the idea that both educators and students share responsibility for learning. For students, the process involves open-ended investigations into a question or a problem, requiring them to engage in evidence-based reasoning and creative problem-solving. They are looking forward to the "eating" part of the research! - Thank you, Ms. More



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## Student Activity Fee – A Message for Parents and Guardians

Your support of the Student Activity Fee is needed for Markham District High School to continue to provide a vast array of opportunities that respond to the diverse interests of our students. We know that parents and guardians of MDHS students appreciate the value of extracurricular activities in building school spirit, fostering a sense of community and support positive mental health and wellbeing within our students.

The Student Activity Fee helps to fund engaging opportunities that occur before school, at lunch and afterschool. Monies collected cover or subsidize costs of events and activities – including those run by the Student Activity Council (SAC) – that build school spirit, promote inclusivity, create memories and enrich the learning experience beyond the classroom and the designated subject curriculum. Our Student Activity Council (in collaboration with Staff Advisors and Administration) manages the allocation of the Student Activity Fees collected at registration.

Here are some examples of how SAC allocates Student Activity Fees (SAF) at MDHS:

### Clubs & Committees:

- o To provide start up operational funds for clubs and committees;
- o To defray costs of organizing or participating in special events (such as student conferences, competitions, celebrations) related to the club or committee; and
- o To support special initiatives that clubs have requested funding for via a written proposal.

### Teams:

- o To pay the cost of one tournament per team (students on teams are required to pay the SAF);
- o To provide awards/trophies for athletic excellence and sportsmanship at the annual Athletic Banquet; and
- o To provide funding support for teams that qualify for OFSAA.

### Student Council – Whole School Activities/School Climate Support:

- o Grade 9 Welcome Day
- o Spirit Week Activities
- o Monthly Spirit Theme Days
- o Clubs Day
- o Conferences
- o Prizes/Awards for Academic Pep Rally
- o Hallowe'en Activities
- o Fall Dance, Semi-Formal and Prom
- o Valentine's Day Activities
- o May Day Event
- o Guest Speakers for Assemblies
- o Purchasing items for the Student Body

### Other:

- o The Music, Drama, Visual Arts and Classics programs have co-curricular clubs and activities which receive funding from SAC through the SAF.

Please note that even if you choose not to pay the \$45 Student Activity Fee it means that your child will pay higher entrance fees for tickets to school events.

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### *Message from MDHS School Council*

Support the School Council at Markham District High School !

Would you like to support the MDHS School Council by helping a student attend a school event, increase student safety during morning arrival and afternoon departures, or contribute to enhancing the technology available for the students at school but don't have the time to? If so, you can support School Council by making a monetary donation to the school today. Your support of the School Council is needed to ensure we can continue to improve student learning and to develop a shared sense of accountability for the public education system among both parents and educators.

With funds previously raised, School Council was able to support a variety of initiatives including:

- Ensuring inclusiveness by supporting students requiring financial assistance to attend school events.
- Organizing parent and student information sessions with experts on topics such as cyber safety, social media, inclusivity and student wellness.
- Creating signage that encourages alternate transportation for students to and from school.

You will be provided with a tax receipt for a donation of \$25 or more as the Board is a registered Canadian Charitable organization, so donate today! Your donation can be made through School Cash Online. In the "Gift Information" section, please ensure you select "MARKHAM D.H.S.-E404" to ensure the funds are allocated to the MDHS School Council.

Thank you in advance of your support,

Your MDHS School Council



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## *Message from SHSM*

Students are encouraged to **CHECK** their **gapps email** as well as the **SHSM bulletin board** outside of guidance for new and exciting opportunities.

Students need to pick up permission forms for field trips in guidance and return them to guidance with the appropriate signatures in a timely manner. As well, students are expected to attend field trips that they commit to, unless there are extenuating circumstances as we must commit numbers and payment for many of these trips prior to attending.

The following trips have already been scheduled with many more to come:

**October 11 (MARKHAM STOUFFVILLE HOSPITAL P.A.R.T.Y. Program):** (this is a training and experiential opportunity)

**October 18 & 19 (Standard First Aid/CPR Level C/AED):** At MDHS: (this is a training opportunity)

**October 24 (Ontario College Fair)**

**November 20 (Taste of Transportation):** for SHSM Transportation students

**December 10 (Athletic Wrapping and Taping for Performance and Injury):** for Arts & Culture and Health & Wellness SHSM

## *Message from the Math Department*

**COMC (Canadian Open Math Contest)** open to all students to be written on Nov 8th. Registration deadline is October 24th on School Cash Online.

**Canadian Intermediate/Senior Math Contest** open to all students to be written on Nov 21st. Registration deadline is Nov 2nd on School Cash Online.

Mrs. Elliott -Department Head of Mathematics

Save the Date

Are you interested in the  
**International Baccalaureate Programme?**

The International Baccalaureate (IB) Programme is student-centred with a focus on developing intellectual, personal, emotional and social skills for students who live, learn and work in a rapidly changing world. The Programme emphasizes critical, compassionate thinking, community involvement and intercultural understanding. It is founded on international standards and assessment. Students who complete the Programme earn both an Ontario Secondary School Diploma and an IB Diploma.

We invite students who will be starting **Grade 8** in September to find their area IB School or Candidate School on the YRDSB School Locator (<http://www.yrdsb.ca/schools/pages/school-locator.aspx>) and join us for an information evening to discover what we can offer.

**IB Information Evening**  
**Wednesday, October 17, 2018**

Students and their families interested in York Region District School Board's IB Programme are invited to attend an information session at their area school to learn more about the Programme and application process.  
Alexander Mackenzie H.S. @ 7:00 p.m. Bayview S.S. @ 7:00 p.m.  
Dr. G.W. Williams S.S. @ 7:00 p.m. Maple H.S. @ 7:00 p.m.  
Milliken Mills H.S. @ 7:00 p.m.

**Assessment Days**  
**Saturday, November 17, or  
Thursday, November 22, 2018**

Admission to the York Region District School Board IB Programmes includes an assessment at your area IB School or Candidate School. At the time of application, students will select to write in either the morning on Saturday, November 17 or in the evening on Thursday, November 22. There is a \$35 fee to apply.



@yrdsb



YRDSBMedia

For more information, please visit [www.yrdsb.ca/IB](http://www.yrdsb.ca/IB)





## Online Resources

Online Encyclopedia   National Film Board



Username: dsbyork  
Password: dsby7692

Create your own login

CBC Streaming Resources   Naxos Music Library



Create your own login

Username dsbyorkMM  
Password: dsbyorkMM

Library and Archives Canada



No login  
required

Ontario Educational Resource Bank



Username: YRDSBstudent  
Password: oerbs



## Contact us!



Twitter

The MDHS Library has its very own Twitter account (@MDHS\_Library). Follow us for all your library and school related information.



### Contact Information:

Rose Gibbs (Subject Head)  
Email: [rose.gibbs@yrdsb.ca](mailto:rose.gibbs@yrdsb.ca)



Created: Sept 2018 (RG/KV)



## Welcome to MDHS Library Learning Commons!

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### Library Hours

The library is open Monday through Friday from 7:45 a.m. to 3:30 p.m.

Students are welcome before school, at lunch, after school and

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## Gale Online Resources

Our online resources from Gale are available. We have a number of ebooks as well as many other databases.

These databases may be accessed from the library link on the school website. Please click on ebooks/ databases and then go to the link for Gale Online Resources. They are also on the Library home page.



### Gale Virtual Reference Library

The Gale Virtual Reference Library with the MDHS ebook collection is also available. The link to the Gale Virtual Reference Library is available in the list of Gale Online Resources and also on the Library Ebooks and Databases link on the website.

Password for remote access: *york*

**Borrow audiobooks,  
eBooks & streaming  
video from our school  
collection**

*Read anytime, anywhere on  
your phone, tablet, or computer*

Visit:



### NEW TO OVERDRIVE?

Use these steps to borrow digital books from your school and start reading or listening to them right in your web browser.

1

Go to your school's OverDrive website:

<http://yrdsb.lib.overdrive.com/>

2

Sign in with your student ID or school login.

3

Borrow a book.

4

Go to your Checkouts page (under your Account). From there, click the Read or Listen button to open the book in your browser.

### Questions?

Visit [help.overdrive.com](http://help.overdrive.com) to learn more about getting started and for help





## Transition Planning Resource Days June – December 2018

York Support Services Network (YSSN) provides resource days for families who have a relative with a developmental disability living in York Region.

A 60-minute face-to-face meeting with our transition planning case manager can assist you with:

Resources relating to transition planning:

- Transition Planning Checklist
- Information on ODSP and DSO
- Navigating and understanding the developmental services system
- Locating and accessing appropriate resources

Offered at various locations, dates and times for your convenience.

Markham: 50 McIntosh Dr., Suite 239	
August 13th November 5th	9am - 5pm 9am - 5pm
Aurora: 240 Edward St., Unit 3	
July 9th October 15th	9am - 5pm 9am - 5pm
Vaughan: 9401 Jane St., 3rd floor, Suite 301	
September 10th December 3rd	9am - 4pm 9am - 4pm

Appointments are made on a first come first served basis.

To arrange an appointment, or for more information, please contact:  
905-898-6455 x2274 OR 1-866-257-4776 x2274  
OR by email: [cmacdonald@yssen.ca](mailto:cmacdonald@yssen.ca)

# every Student counts November 2018 Survey



Help us learn more about the students in our school communities.

In November 2018, York Region District School Board will invite all students from Kindergarten through Grade 12 to participate in an important census to better understand who they are and how they feel about school.

**Inspire Learning!**

[www.yrdsb.ca](http://www.yrdsb.ca)

[@YRDSB](https://twitter.com/YRDSB)



# every Student counts November 2018 Survey



The **Every Student Counts Survey** is part of our Board's commitment to improving student achievement and well-being. Students' voices are important. We want to learn more about the students we serve and create more equitable and inclusive school environments.

The survey is confidential and voluntary. The census will be sent home with students in Kindergarten to Grade 6 to be completed with a parent/guardian. Students in Grade 7 to 12 will be invited to complete the census at their school. Accessibility options will be available for any student who needs assistance completing the survey. All students will be given the opportunity to participate.

**Look for more information from the school in September or visit [www.yrdsb.ca](http://www.yrdsb.ca).**



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## Markham District H.S. is accepting online payments through School Cash ONLINE!

School Cash Online provides the following benefits:

- A convenient fee payment option that saves time
- Reduces paper
- No more need to send cash or cheques to school
- A quick way to register. It takes less than 5 minutes to register.

Parents that opt to participate will receive notification via email of student fees owed (both required and optional), and can make secure online payments by credit card or Interac and receive a receipt.

To view a presentation about the program, go to <http://www.kevsoftware.com/movies/ParentRegEnglish/>.

## Follow the easy steps on the next page to register and get started!

## School Cash ONLINE

www.schoolcashionline.com



[Disclaimer](#)

### Step 1: Register

- a) Click on the School Cash Online button on our school's website at <http://MarkhamDistrict.HS.yrdsb.ca/> and select the **"Get Started Today"** button.

- b) Complete each of the three Registration Steps

**\*For Security Reasons your password, requires 8 characters, one uppercase letter, one lowercase letter and a number.**

#### School Cash Online

Paying school items just got easier!  
Sign up to get started today.

#### What is School Cash Online?

School Cash Online is an easy to use, safe way to pay your children's school fees.

[Get Started Today](#)

[Sign Into Your Account](#)

### Step 2: Confirmation Email

A registration confirmation email will be automatically forwarded to you. Click on the link provided inside the email to confirm your email and School Cash Online account. The confirmation link will open the School Cash Online site prompting you to sign into your account. Use your email address and password just created with your account.

SchoolCashOnline.com

Hello Parent,

Please click the link below to confirm your email address.

<http://cedarrapidsschoolcashionline.com/Registration/ConfirmConfirmationEmail/1e754b3-7202-4ea9-b27e-7dceed1db411>

Copy the link and paste it into your web browser, if the link doesn't work.

Contact support at 1.866.961.1803 or email [parenthelp@schoolcashionline.com](mailto:parenthelp@schoolcashionline.com).

Thank you,

Your School Cash Online Support Team

### Step 3: Find Student

**NOTE: A STUDENT NUMBER IS REQUIRED**

*This step will connect your children to your account.*

- a) Enter the School Board Name  
b) Enter the School Name  
c) Enter Your Child's Student # and Last Name  
d) Select **Continue**  
e) On the next page confirm that you are related to the child, check in the Agree box and select **Continue**  
f) Your child has been added to your account

#### Find Student

1 Type in the School Board name and select one from the list

York Region District School Board

☐ Change school board name.

2 Select a school

Select school

3 Enter student information

Student Number

Last Name

[Continue](#)

(No students? [Click here](#))

### Step 4: View Items or Add Another Student

If you have more children, select **"Add Another Student"** option and repeat the steps above. 5 children can be added to one parent account.

If you do not wish to add additional children, select **"View Items For Students"** option. A listing of available items for purchase will be displayed.

### NEED HELP?

If you require assistance, select the **GET HELP** option in the top right hand corner of the screen or contact School Cash Online – Parent Help Desk at 1-866-961-1803 or [parenthelp@schoolcashionline.com](mailto:parenthelp@schoolcashionline.com).